



Arizona @ Your Service

Secure Gateway

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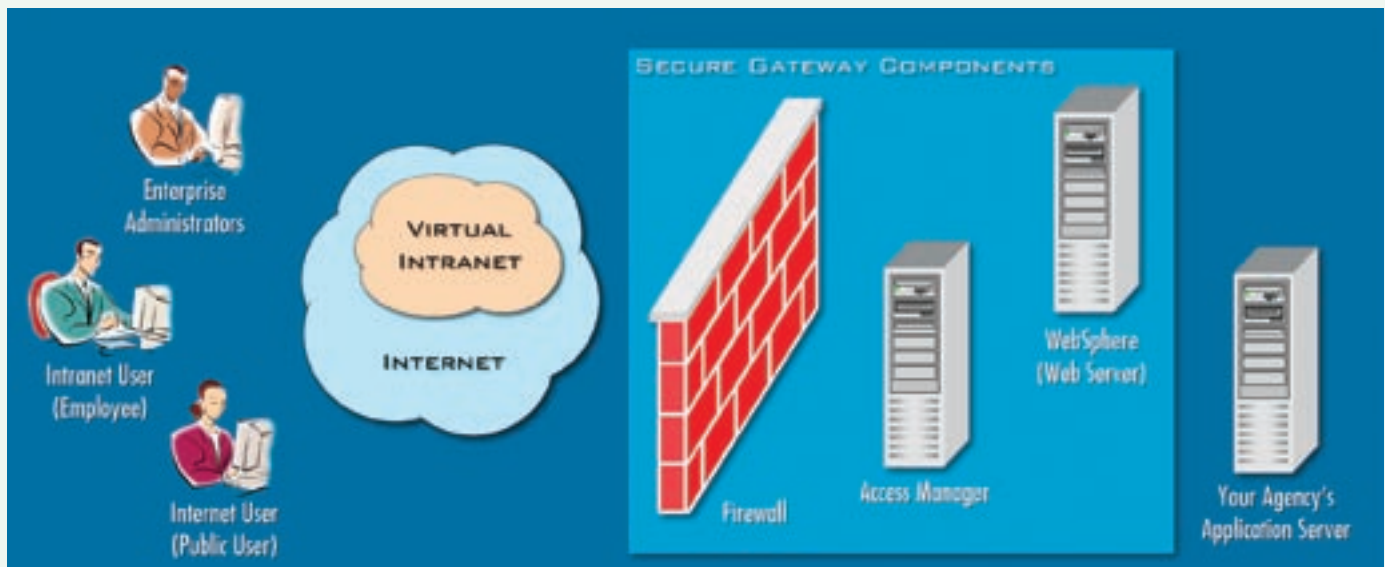
Secure Gateway

A secure solution to on-line service delivery

Ongoing security concerns

On an ever-growing basis, the general public, business people and professionals, want and demand the ability to do business with their governments on-line. Yet very real reports of identity theft and other virtual security issues make concerns about the safety of on-line activity uppermost in the public's mind.

Arizona State government's commitment to increasingly providing on-line services must include an equal commitment to protecting the information of its citizen clients. And this can be a complex and costly process.



Security in large numbers

Working together, the Government Information Technology Agency (GITA) and the Arizona Portal team, created a common solution for secure processing that is applicable to virtually any State agency that wishes to adopt it. Since the solution is common across the state, it can be funded by on-demand pricing which is far more economical to any single agency than creating its own solution would be.

The results

Secure Gateway delivers a proven, 24/7 service for authenticating and authorizing Web transactions. At the same time, it simplifies the duties and responsibilities of individual agency security administrators. Currently, 22 Arizona agencies provide safe processing to their clients via

Secure Gateway, including the Administrative Office of the Courts, the Department of Economic Security, the Department of Real Estate and ADOT's Motor Vehicle Division.

Some additional details

Because this solution had been created to provide services to a wide range of Arizona agencies, it delivers substantial benefits to each one:

- A monitored, robust, centralized security infrastructure
- Local agency management that enables flexibility and complete control over individual agency security policies
- On-demand pricing. Each agency pays only for the processing it uses, and avoids costly initial investments in hardware, software and programming.

- A choice of authentication mechanisms: Public Anonymous, User ID/Password, RSA SecurID, Digital Certificates
- Single-user sign-on and password across all participating agencies, for simplicity and ease of use by customers
- Major savings in agency time and money

Customer Survey comments

"It's very easy to use and to navigate the system."

"Excellent. Thanks for making it so convenient."

We're glad we could help, working hand in hand with:

- Arizona Department of Transportation
Motor Vehicle Division
- Arizona Government Information
Technology Agency
- Administrative Office of the Courts
- Arizona Department of Economic Security
- Arizona Department of Environmental Quality
- Arizona Government University
- Governor's Office of Highway Safety
- Arizona Department of Insurance
- Arizona State Board of Naturopaths
- Arizona State Board of Pharmacy
- Arizona State Board of Physical Therapy
- Arizona Department of Public Safety
- Arizona Department of Real Estate
- Arizona Registrar of Contractors
- Arizona Schools for the Deaf and Blind
- Arizona Board of Technical Registration
- Arizona Department of Weights and Measures
- and many more

